



ROAR After School Program Terms & Conditions

No one likes reading the T&C's but just so you know our Terms & Conditions for our ROAR sessions are detailed below:

1.1 Cancellation & Refund Policy

Our ROAR & Cubs classes have limited spots available and are generally sold out with participants waitlisted. For this reason, we request that if you need to cancel, please notify us as soon as possible so that the spot can be given to another athlete.

- If you cancel before the term starts, you will receive a full refund (100%) or the option to rollover the registration to the following term.
- If you cancel within the first half of the term you will receive a 50% refund or the option to rollover the remaining registration to the following term.
- If you cancel after the first half of the term you will not receive a refund.

1.2 Late Enrolments/ Mid Term Enrolments

Please note that late/ mid term enrolments are available. Enrolments made after the first week of the term, will be charged a prorated amount based on the week you commence.

1.3 Cash Payments

Please note that cash payments are required to be paid in full on the first session of the term.

In saying that, we want to ensure your athlete/s get to participate in our awesome sessions with other amazing kids so please reach out to ROAR if you are finding things a bit tight so we can come up with a plan.

1.4 Photo & Video Consent

When enrolling your athlete into their class you will be asked to confirm your consent or non-consent to photos and videos being taken of your athlete during our sessions. We will always work from the consent provided in the registration form. If at any time you need to change your consent, please contact us at hello@roar.org.au so we can update this.

Photos and videos may be used on our website, social media platforms, and in promotional material.

1.5 Public Holidays

ROAR and Cubs classes are not held on public holidays. If your class falls on a public holiday, you are welcome to come along to another class for the same age group (Cubs/Primary/Secondary) during that week to make up the missed class.

1.6 Lightning Policy

ROAR & Cubs classes are required to be cancelled if there is a storm or lightning warning in place. This is to keep your young athletes safe. We always try to notify families an hour before the session time to avoid any inconveniences.

1.7 Make-up Sessions

If your session is cancelled due to a storm/lightning warning or another unforeseen reason, you can come along and join another session (for the same age group) during the week to make up for the missed class. We really don't like your young athletes missing out on their sessions and love having them there!